



*From simple
health questions
to a needed
prescription, we
are here to meet
all of your
telemedicine
needs*

*Answers you need from professionals who know...
Online and Telephonic Access to Medical Professionals*

1-877-308-3362

or

www.eDocAmerica.com

\$20 MHBF Member Telehealth Consults

In the State of Arkansas, it is currently law that the first consultation with a licensed telemedicine physician must be a live video consultation. This will require the patient to be logged into the eDocAmerica telemedicine portal where the video consultation will take place.

Once a patient has been through the first initial video consultation, the patient can choose to have future telemedicine consultations by phone or by video.

- Call the toll-free number to schedule a call or video consultation.
- A Care Coordinator will gather your information, collect your \$20 co-pay, and get your consult scheduled
- If the physician writes a prescription, it will be called into your pharmacy of choice
- Treat common ailments like colds, flu, allergies, pink eye, UTIs, sinus infections, headaches, sore throats, etc.

Your Online Medical Team

Emailing a specialist is perfect for all your non-urgent, every day life questions and needs. Ask anything, anytime and get a personal response on average within three hours.

- Go to www.eDocAmerica.com
- Click the 'Sign In' button (top right corner)
- Either sign in or register your account
- In the center of the screen you will see the 'Message A Specialist' option - click the 'Start A Conversation Now'
- Choose the specialist and send in your question

The specialists available include physicians, psychologists, pharmacists, dentists, dietitians, fitness trainers, and more...

Services are unlimited and for the entire family

All interactions are completely private and confidential